



Job Title	Manager II - IT (Network Infrastructure)
Department/Institute	IT Department
Reporting to	IT Director
Main Objective	Managing the IT Department and be responsible for the smooth running of all personal computers, servers and other IT equipment at the Colleges

1. Network Planning and Architecture: Design, implement, and manage MCAST network infrastructure, including LANs, WANs, wireless networks, and cloud networks.
2. Ensure network scalability, reliability, and security. Monitor network performance and security.
3. Configure and troubleshoot routers, switches, firewalls, and other network devices.
4. Identify and address network issues and vulnerabilities.
5. Troubleshoot hardware, software, and network-related problems.
6. Hardware and Software Management: Procure and deploy hardware and software, making informed choices based on MCAST needs.
7. Ensure systems are updated, secure, and reliable.
8. Follow policies and procedures for data backup and recovery.
9. Manage licenses for various software packages used at MCAST. Ensure compliance with licensing agreements and track software usage.
10. Security Management: Address security incidents and ensure compliance with industry standards.
11. Allocation of work to other team members ensuring that the quality of work is consistent with MCAST quality standards;
12. The list is not exhaustive and management may change tasks if and when required and according to the exigencies of MCAST and its subsidiaries.